

April 1, 2014

To: Honorable Douglas H. Wilkins

I have worked for Lenny Degnan for twenty years and had known him a few years prior to my employment. The entire time I never questioned his character or his integrity.

I have seen first hand his dedication to people. Father James Degnan, an uncle of Lenny's and a retired priest, was part of my life when he said weekend masses at St. Patrick's church in Lawrence. During this time there were times when he was unable to drive from his residence in Boston to Lawrence. It was with the love and support from Lenny that Father Degnan was able to say Mass in Lawrence and also to make it to doctor's appointments when needed. Of course Lenny never flinched at the chance to have dinner with his uncle.

As far as I am concerned he has been a good friend, always asking how my family is and how I am feeling. As an employer I could not ask for a better boss. He has been a constant source of support for myself and the office staff. Being that I am in my 80's, he has asked me time and again to stay home from work when the weather was inclement. If I have a doctor's appointment, he never asks questions and gives me the time I need off without pause.

I have seen first hand his commitment to his customers. He never second guesses what he should do when his clients are involved. He's there to sit and explain policies and procedures to clients who have no knowledge of the insurance world.